

General conditions of use

As our valued passenger, we recommend that, at the time you arrive at the airport, you verify the conditions of your contract of carriage, as well as the conditions for checking and transporting your baggage.

1. Necessary information for online check-in

First, review your contract of carriage, which is printed on the e-ticket that you were sent at the time of purchase.

To check in on line, enter your reservation code and last name as they appear in the left central section of your e-ticket.

Remember that the reservation code contains **6 letters**. **For example: HWMMFB**. If you don't have one, ask at your travel agency and/or one of our offices.

Before starting the online check-in process, make sure that your printer is functioning correctly.

2. Authorizations

- ▶ ONLINE CHECK-IN is available between 72 hours and 2 hours before your scheduled departure.
- ▶ ONLINE CHECK-IN is available to passengers who have an e-ticket.
- ▶ ONLINE CHECK-IN is available for all flights within the different routes where Paranair operates.
- ▶ ONLINE CHECK-IN is available to adult passengers and children who hold confirmed space.
- ▶ ONLINE CHECK-IN is available for **a maximum of 9 passengers** holding the same reservation.
- ▶ ONLINE CHECK-IN is allowed when the e-ticket was issued through a GDS [global distribution system] other than KIU.

3. Restrictions

- ▶ ONLINE CHECK-IN is NOT available to children under 12 traveling alone. It is also not allowed for infants, because the child's documents and permits must be verified prior to travel.
- ▶ ONLINE CHECK-IN is NOT available to passengers requiring special assistance.

4. Recommendations



If you are traveling **with no baggage** to be checked, please note that:

- ▶ **You must take** 2 copies of your electronic boarding pass, as well as the identity document recorded on your e-ticket or airline ticket, directly to the security checkpoint for the boarding area, at least **60 minutes before your scheduled departure**.

If, when printing your boarding pass(es), these do not show the gate number(s), please check the numbers on the flight information screens in the airport.

Important:

To avoid difficulties when boarding, please take note of the boarding time indicated on your boarding pass.

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<p>Tarjeta de embarque / Boarding Pass</p> <p>PEREZ/MARIA CECILIA</p> <p>PP 12345678</p>		
<p>Vuelo / Flight</p> <p>Z8 800</p> <p>Puerta / Gate</p> <p>To be confirmed</p> <p>Asiento / Seat</p> <p>2D</p>	<p>Fecha / Date</p> <p>Friday, April 6, 2018</p> <p>Hora Salida / Departure Time</p> <p>10:53</p> <p>Hora Embarque / Boarding Time</p> <p>10:30 ←</p>	<p>Desde / From</p> <p>ASUNCION (ASU)</p> <p>Hacia / To</p> <p>CIUDAD DEL ESTE (AGT)</p> <p>Seq No</p> <p>2</p>

Remember that only 1 piece of carry-on baggage is allowed per passenger; its weight should not exceed 11 lb (5 kg) and its dimensions should not exceed **12 in x 11 in x 8 in** (30 cm x 27 cm x 20 cm).

Compañía de Aviación Paraguaya S.A. [Paranair] is not responsible for losses or any other damage to carry-on baggage.

If you are traveling **with baggage** to be checked, please note that:

- ▶ In order to check your baggage, you **must arrive** at the Paranair counters in the airport, with 2 copies of your electronic boarding pass, as well as the identity document recorded on your e-ticket or airline ticket, **2 hours before your scheduled departure**.

For adults and children between 2 and 12 years old, baggage to be checked must not exceed a maximum weight of **50 lb (23 kg)** per person. Children under 2 years of age are allowed **1 carry-on bag or stroller**.

Transport of all excess baggage is contingent upon the availability of space and payment of the established fee.